

Need help with your load testing?

Do you find load testing to be an expensive, time-consuming or confusing affair?

Are you one of the many who dread it so much that you don't even bother – and live with the fear of your website going wrong when you need it the most...?

If those questions ring true, then you're not alone. Everyone knows that if your website is important to your customers, you need to check that it will still cope when a flood of them decide to visit at once.

That is why Site Confidence can now offer you a helping hand along the way.

Expert help, tailored to your needs

Our highly acclaimed, user-friendly tool allows you to control as much of the testing process as you wish. But if you want expert advice and practical help to make it even easier, we can do that for you as well. And not bundled in to some big, expensive consultancy project that you don't want. With Site Confidence, you can choose as much or as little help as you feel you need. And if that needs to be out of office hours, we can do that too.

Stuart Harrison, Hastings Direct said:

"I was particularly pleased with the managed service you provide and for the personal level of technical support, which, combined with the metrics available to us from the load tests, exceeded expectations."

Pre-project planning

What are you trying to achieve with your load testing? Is it a business requirement or a project driven by a technical team to improve the performance of the application, website or infrastructure? We can help you to review your objectives, set appropriate testing goals, and guide your preparation of the testing itself.

Our customers usually know what they want to achieve, but can struggle with the design of specific tests to deliver that success. What to test? How to test it? What level of traffic to test it to? We can help you with all of it, liaising with any other suppliers or partners you work with as we go.

Testing support

Our tool really is very intuitive and user-friendly. It was designed to bring simplicity to an activity that so many customers find frustrating. Once you have used it, the temptation to outsource to expensive consultants will fade away.

But you may still want some help to make it all happen. We can help you to run the load tests yourself, provide additional training on how to get the best from the interface, or just be on hand to help you with any general queries about the errors you might encounter.

Testing Design and Execution

But if you don't have the time or resources to run the test, and you want us to do it all for you, no problem. We can take your pre-planning objectives and turn them into well-defined testing scenarios (what and how you want to test). We can build those scenarios for you and run them whenever and however you want us to.

Scripting

We do all the scripting for you, however complex the user journey you want to test might be, at the start of the project. But if you want to have some Site Confidence resource on hand to cover last minute changes or additions, then we can do that too.

Results analysis and interpretation

Customers love our service because we tell them what they need to know. Our results are immediate and clear, so you can see what's going on straight away, make changes to your infrastructure and run more tests to see what improvement that makes. We give you the facts you need to make the most effective changes.

However, if you want some help interpreting those facts, then you can ask us to help.

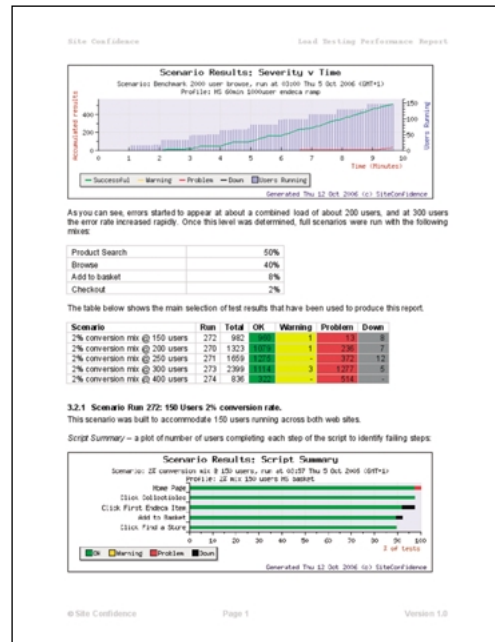
We can give you a guided tour of your results through the portal, highlighting the most salient or interesting findings. We can help you to understand what might be causing those results. We won't profess to know exactly what causes each one because you know your systems better than we do. But we can help you to think through all the various possible options, so that you consider everything you can before making decisions.

Formal report

We don't believe in big fat reports that take two months to write and end up collecting dust on your shelf! We never have, and we never will.

But some of our customers do like to have a final report at the end of their load testing projects as a record of what they did and what happened. So if you want us to write one for you, no problems. We will make it clear but comprehensive, ensuring that you learn from each project you do with us.

And since load testing with Site Confidence is so affordable, you will want to come back soon to build on that progress...!



Simon Austin, Technical Director of Site Confidence said:

"Since your load testing needs will be a recurring feature, you'll probably find that you don't need these professional services every time. Our aim is to transfer our knowledge to ensure that you can get the best out of our service for yourself."

James Marsh, National Grid, said:

"The product set is fantastic because it delivers exactly what it said it would. It enabled us to test what and whenever we wanted to. It is very intuitive, and competitively priced too. Site Confidence certainly delivers value."



siteconfidence™
Don't be the last to know.

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