

How do you know if your FTP servers go down?

Does your website offer downloads of content to users via FTP?

Do affiliates use FTP to deliver content for your website?

FTP remains a reliable protocol for transferring files over the internet and is used in a wide variety of applications. The timely and reliable transfer of this data is very important to such applications. Do you know that your FTP servers are always available?

Focussing on the users' experience...

Our FTP monitoring service will regularly connect to your servers, authenticate, using real user details that you provide, and perform a number of tests once logged in. It can change directories, return directory listings and check for the presence of particular files, with advanced diagnostics available to record the entire conversation.

...whatever that may be

Do you have specific files that you need to guarantee are present on the server? Do you need to ensure particular files are regularly updated?

Whatever you need your FTP servers to deliver, we help you to ensure that they succeed.

Immediate alerting

The instant any tests fail, as with all our other monitoring services, we will alert you to the issue, so that your technical staff can investigate without delay.

Capturing the details of what happened...

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2006-01-18 17:57:08 USER SiteConfidence
331 Password required for monitoring.

2006-01-18 17:57:08 PASS testing

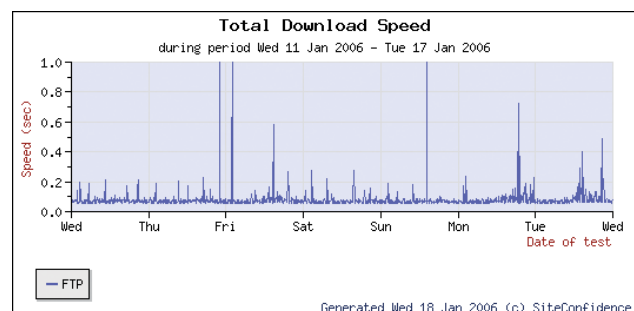
230-This is the Fastcrop Agent FTP Site
230-All unauthorised access is forbidden
230-Please e-mail ftpsupport@fastcrop.com with any
problems or queries.
230-User Site Confidence logged in.

2006-01-18 17:57:08 PASV

227-Entering Passive Mode (213,52,169,230,15,137)

2006-01-18 17:57:08 PWD "/monitoring\" is current
directory
2006-01-18 17:57:08 LIST
-rwxrwxrwx 1 owner group 29 Oct 18 2005
hello.txt
```

...with clear and actionable reporting



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